

David Livermore

Quotes

Innovation, Intelligent, Team, People, Differences, Important, Diversity, Ideas, Organization, Successful, Thinking, Perspective, Mean, Expectations, Needs, Way, Giving, Creativity, Exercise, Dangerous Ideas

Given the increasing diversity among customers and employees, organizations that attend to cultural intelligence are more successful.

~David Livermore

Culturally intelligent innovation begins with changing our impulse from Why can't you see it like I do? to Help me see what I might be missing!

~David Livermore

Developing an explicit decision-making process upfront for how you will make that decision will help alleviate conflict and gridlock when you actually need to decide.

~David Livermore

Minimization is what happens when we take the "world is flat" idea too far...and act as if people everywhere are the same (and thereby minimizing the differences).

~David Livermore

I never expected my graduate degrees to give me all the practical how-to's that can perhaps only be learned through the school of hard knocks.

~David Livermore

The better you work to find the pain point and problem facing a diversity of users, the more clearly you can DEFINE the goal when you implement the process for culturally intelligent innovation.

~David Livermore

Natural light consistently fosters innovation, as does the avoidance of disturbances from noise and extreme temperatures.

~David Livermore

May we all beware lest our innovative ideas appear very cliché before we even blink.

~David Livermore

Culturally intelligent leaders will not assume they know what will build trust with clients or staff. Instead, they'll discover what's most important for communicating and building trust.

~David Livermore

Becoming a culturally intelligent innovators starts with something as basic as exercising self-control.

~David Livermore

The more diverse your team, the better you'll be at identifying what a diversity of users perceive as problems.

~David Livermore

Trust is consistently seen as a make or break component of innovation - particularly because the freedom to fail is an important part of innovation.

~David Livermore

Most people probably become more jaded the longer they work in the world of work.

~David Livermore

Generating diverse ideas requires being clear about the kind of input needed and creating multiple ways for diverse team members to share their ideas (e.g. use more than just a brainstorming session).

~David Livermore

The best way to improve perspective taking is to see users up close.

~David Livermore

Nature is good for all of us. When we're exposed to trees and other natural settings - even within the city, it fosters creativity.

~David Livermore

What really makes the difference in innovation is whether the corporate culture is paying attention to innovation.

~David Livermore

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