People, Care, Friendship, Customers, Quality, Use, Business, Walks, Willing, Character, Make Or Break, Taking Action, Employee, Important, Week, Sides, Hours, Doe, Success, Excellence

Take good care of your employees, and they'll take good care of your customers, and the customers will come back.

~J. Willard Marriott

It's the little things that make the big things possible. Only close attention to the fine details of any operation makes the operation first class.

~J. Willard Marriott

Motivate them, train them, care about them, and make winners out of them... they'll treat the customers right. And if customers are treated right, they'll come back.

~J. Willard Marriott

Great companies are built by people who never stop thinking about ways to improve the business.

~J. Willard Marriott

Good timber does not grow with ease; the stronger the wind, the stronger the trees

~J. Willard Marriott

. . . success is a combination of many things, but a good character is the foundation of the kind of success that will bring you real happiness. Choose your friends wisely-they will make or break you.

~J. Willard Marriott

See and be seen. Get out of your office, walk around, make yourself visible and accessible.

~J. Willard Marriott

Take care of your people and they will take care of your customers.

~J. Willard Marriott

Eliminate the cause of a mistake. Don't just clean it up.

~J. Willard Marriott

Customer needs may vary, but their bias for quality never does.

~J. Willard Marriott

Entrepreneurs are never satisfied. They want to do things better. They strive for perfection and use all the ingenuity to their command to achieve it.

~J. Willard Marriott

It's more important to hire people with the right qualities than with specific experience.

~J. Willard Marriott

No matter how hard you work for your money, there's always someone out there willing to work twice as hard to take it away from you.

~J. Willard Marriott

View the problem as an opportunity to grow.

~J. Willard Marriott

No person can get very far in this life on a 40 hour week.

~J. Willard Marriott

Communicate. Listen to your customers, associates and competitors.

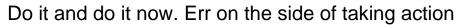
~J. Willard Marriott

Celebrate your people's success, not your own.

~J. Willard Marriott

I've felt that dissatisfaction is the basis of progress. When we become satisfied in business, we become obsolete.

~J. Willard Marriott



~J. Willard Marriott

Choose your friends wisely-they will make or break you.

~J. Willard Marriott

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