

Masaaki Imai

Quotes

*Tools, Kaizen, Philosophy, Two, Impossible, Problem, Long, Mean, Practice,
Shifting, Focus, Taken, Satisfaction, Problem Solving, Progress, Toyota,
Definitions, Messages, Results, Organization*

The message of the Kaizen strategy is that not a day should go by without some kind of improvement being made somewhere in the company.

~Masaaki Imai

Progress is impossible without the ability to admit mistakes.

~Masaaki Imai

The Kaizen Philosophy assumes that our way of life - be it our working life, our social life, or our home life - deserves to be constantly improved.

~Masaaki Imai

Kaizen means ongoing improvement involving everybody, without spending much money.

~Masaaki Imai

Where there is no standard, there can be no improvement. For these reasons, standards are the basis for both maintenance and improvement

~Masaaki Imai

You can't do kaizen just once or twice and expect immediate results. You have to be in it for the long haul.

~Masaaki Imai

All of management's efforts for Kaizen boil down to two words: customer satisfaction.

~Masaaki Imai

Kaizen is like a hotbed that nurtures small and ongoing changes, while innovation is like magma that appears in abrupt eruptions from time to time

~Masaaki Imai

The standard is not writ on the stone. The definition of the standard is that it is the best way to do the job for now. It should be regarded as a next step to make further improvement.

~Masaaki Imai

I believe that management should focus on two particular areas. One is Gemba (shop floor) and the other is customer (not the shareholder).

~Masaaki Imai

Under the lean system, any tools which are required for solving problems are used.

~Masaaki Imai

Control charts are one of the statistical tools for solving quality related problems.

~Masaaki Imai

I am beginning to see a large-scale introduction of various management tools, philosophies and practices in the service sectors and have a high hope that it will become a global trend.

~Masaaki Imai

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